# **JOB DESCRIPTION**

#### Administrator



## JOB SUMMARY:

The Administrator ensures quality and safe delivery of home health care services; coordinates services that reflect the Agency's philosophy and standards of care; plans, develops, implements and evaluates Agency services, programs and activities and responsible for all day-to-day operations of Agency.

## **QUALIFICATIONS:**

- 1. A person who is a licensed physician, or
- 2. Is a registered nurse, or
- 3. Has training and experience in health services administration and at least one (1) year of supervisory or administrative experience in home health care or related health program.

NOTE: For individuals that begin employment with the Agency on or after January 13, 2018, the Administrator is a person who:

- Is a licensed physician, a registered nurse or holds an undergraduate degree.
- Has experience in health service administration, with at least 1 year of supervisory or administrative experience in home health care or a related health care program.
- 4. Demonstrated ability in or application of organizational/communication skills.
- 5. Ability to deal effectively with high levels of stress.
- 6. Ability to enlist the cooperation of many people in furthering a program.

## **RESPONSIBILITIES:**

- 1. Organizes and directs the Agency's ongoing liaison among the Governing Body and staff.
- 2. Employs qualified personnel and ensures adequate staff education and evaluations.
- 3. Ensures the accuracy of public information materials and activities.
- 4. Implements an effective budgeting and accounting system; assures accuracy for billing procedures.
- 5. Shares copies of philosophy with all employees.
- 6. Consistently follows Agency policies and procedures to set an example for employees.
- 7. Reviews Agency manuals once per year for completeness.
- 8. Assesses employees on an ongoing basis to ascertain their understanding of policies and procedures.
- 9. Assists employees to support policies and achieve necessary changes.
- 10. Uniformly enforces policies and procedures.
- 11. Maintains two-way communication with employees and fair administration of personnel policies.
- 12. Documents employee problems in personnel files.
- 13. Disciplines employees as necessary.
- 14. Directs the Agency's ongoing functions.
- 15. Monitors budget hours and does not exceed allowance each year.
- 16. Monitors equipment abuse and takes steps to keep it to a minimum.
- 17. Evaluates effectiveness and efficiency of the Agency.
- 18. Uses statistical data to determine quality and quantity of services.

### Job Description -Administrator (continued)

- 19. Maintains compliance with applicable federal, state, accrediting bodies and local rules and regulations.
- 20. Supervises all business affairs
- 21. Develops, implements and evaluates financial policies and procedures and records.
- 22. Develops, implements and evaluates budget plan and cost control policies and procedures.
- 23. Develops and implements salary program within approved policies and procedures.
- 24. Participates in personal professional growth and development.
- 25. Plans and directs operations to ensure the provision of adequate and appropriate care and services.
- 26. Fiscal planning, budgeting and management.
- 27. Recruit employees and retain qualified personnel to maintain appropriate staffing levels by employing qualified staff.
- 28. Establishes and maintains effective channels of communication.
- 29. Ensures Agency personnel have current clinical information and current practices.
- 30. Evaluates services and programs.
- 31. Ensures staff development including orientation, in-service education and continuing education.
- 32. Coordinates with other program areas and management as appropriate.
- 33. Maintains current knowledge of local trends and issues.
- 34. Ensures that appropriate personnel qualifications and pollicies are developed and implemented.
- 35. Directs staff in performance of their duties including admission, discharge and provision of service to patients.
- 36. Assures appropriate staff supervision during all operating hours.
- 37. Ensures the accuracy of public information materials and activities.
- 38. Appoints a similarly qualified alternate to always be available during operating hours in the absence of the Administrator.
- 39. Directs and monitors organizational Quality Assessment and Performance Improvement activities.
- 40. Ensures that the Clinical Manager is available during all operating hours.

## **WORKING ENVIRONMENT:**

Works indoors in the Agency office.

#### JOB RELATIONSHIPS:

1. Supervised by: Governing Body

2. Workers Supervised: All home care staff

#### **RISK EXPOSURE:**

Low risk

## **LIFTING REQUIREMENTS:**

Ability to perform the following tasks if necessary:

- Ability to participate in physical activity.
- Ability to work for extended period while standing and being involved in physical activity.
- Moderate lifting.
- Ability to do extensive bending, lifting and standing on a regular basis.

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